



CORPORATE OBJECTIVES

- Recruit and train efficient, qualified guards, staff capable of delivering quality services.
- Provide 24 hours security monitoring and rapid response time to security incidents within our location of operation.
- Efficiently leverage information technology to drive process efficiency.
- Meet and exceed customer satisfaction level minimum 80%.
- Achieve acceptance rate of total quality product 100%.
- Comply with all applicable customers, regulatory and statutory requirements.
- Satisfactorily address valid stakeholders' complaints within 15 working days.